

First Quarter  
January 2011



SOUTH TAHOE PUBLIC UTILITY DISTRICT

# District Digest

## Connection Fee Increase Postponement

- At the December 16, 2010 Board meeting, the Board of Directors voted to postpone a planned increase in water and sewer capacity charges. These charges, commonly known as connection fees, will be held at the current rates for a six-month period (through June 30, 2011) in order to provide a financial incentive to encourage construction projects to move forward this coming construction season. The Board may reevaluate mid-year and will then determine if the postponement might apply longer. It is the Board's hope this action will stimulate potential construction projects to move forward sooner rather than later.
- Capacity charges are the cost to "buy into the infrastructure" at a level that is commensurate with the current replacement value of the water and wastewater infrastructure and will be equitable to the existing customer base as well as the developer. In 2006 for water, and in 2008 for sewer, the District undertook formal rate studies to determine appropriate and equitable capacity charges. Both studies indicated the need for significant increases. In order to lessen the impact to the local building economy, the Board elected, by ordinance, to phase the increases over a five-year period.
- For additional information regarding capacity charges, please contact the Customer Service Department at 530.544.6474 during regular business hours or visit the District's website at [www.stpubd.us](http://www.stpubd.us)



**SOUTH TAHOE PUBLIC UTILITY  
DISTRICT**

*Building a Better Tomorrow*

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**We're on the web!  
www.stpud.us**

## ***STPUD Now Accepts Online Credit Card Payments***

*As part of the District's ongoing commitment to outstanding customer service, and in response to a high demand for electronic bill pay options requested by our customers, Electronic Bill Presentation and Payment (EBPP) have been available since January 1, 2010.*

- You may pay online, at your convenience, using either **Visa or MasterCard** debit or credit cards*
- To enroll, simply visit the District's website at **www.stpud.us** and click on the **Online Utility Bill Pay (EBPP)** link (top of page) and follow the simple directions. You may choose to make a one-time payment or set up a regularly scheduled payment.*
- Once you are enrolled, you will be able to view an online copy of your statement or print a hard copy for your records.*
- Best of all, there is no extra charge for this convenience—and you will save the cost of a stamp, gas, paper, and your valuable time in the process.*
- Should you need additional help, speak to a Customer Service Representative at 530.544.6474.*

## **How to calculate your metered rate**

### **Q: How do I know if I have a water meter already installed?**

A: If you already have a water meter installed which is being read by the District, your bill will have a consumption figure near the top of the statement. ***If your bill does not have a consumption figure, you do not yet have a meter.*** If your meter is being read for the first time, the consumption figure may be longer than the normal three-month billing period. Keep that in mind when making your calculations. Your future billing statements will reflect a three-month consumption figure.

### **Q: How do I calculate what my bill would be if actually billed by volume?**

A: To calculate what your quarterly bill would be, based on the consumption data, multiply the consumption figure noted on your bill by **\$2.26** and add the quarterly service charge (fixed infrastructure charge) of **\$63.59** to the result. For example, if your consumption is **29**, your bill would be:

$$29 \times \$2.26 = \$65.54 + \$63.59 = \$129.13/\text{quarter}$$

### **Q: Can I go to your website for more information?**

A: Sure, just go to **www.stpud.us** and click on the "Meter Facts" button. There you will find an example of an actual bill with the appropriate calculations. If you would prefer to talk to a Customer Service Representative, please feel free to call 530.544.6474.